
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: December 21st 2022 (10.00 PT)

Attendees:

Roger Boop, Doug Webster, Jonathan Muralles , Daniel Landix ,Chris Read, Alex Fagin, Suzana Ahmed , Duane Hayden , James Janovec, Richard Chong, Mario Lafaurie, Carrie Sullivan, Alejandra Tamayo, Janaye Cobb, Elida Erazo, Robert Enriquez , Merced Iglesias , Janaye Cobb, Michael Hoffner, Jasmin Alcala, Mike Marmon, James Kawashima, Anthony Jones, Jermaine Keelan, Marisol Hernandez, Marie Keesha, Lew Winslow, Matthew Overmayer, Maxine Ford, Vania, Marisol Hernandez, Ileana Castellanos, Cassandra Heredia, Michael Groom, Jorge Lupercio, Byron Mendez, Mark McQueen, Toni Wilson, Rodney Thompson, Lee Wong, Rudy Barba, Iliana Thomas

Chair:

Suzana Ahmed – Terminal Manager T 1.5
Jasmin Alcala – Terminal Manager T5

Duration: 75 minutes

Agenda:

1. Welcome and introductions – Suzana Ahmed

- Jasmin and Suzana welcomed the community to the final meeting of the year, noting that we have had a very busy and largely successful year. Noted the big growth in carriers and traffic during the year. Welcomed our new airline partners and best wishes for the holidays.
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2. **Safety and operations – Alex Fagin**

- Alex updated on the focus topic of GSE breakaways. In November we saw 5 breakaways which is the highest incident rate for 3 years, noted they were clustered in Thanksgiving week. This indicates that during busy times some checks may be missed or forgotten. Reminded the community to remind all organizations and personnel of the importance of conducting the correct checks before commencing a journey. Check physical condition, tow bar, hitch , dolly pins and tow bar eye
 - Doug briefed on the airport performance scorecards, noted that November OTP was 79% for LAX, 66% for T1.5 and 79% for T5. Doug stressed the criticality of adhering to safe working practices and following SOPs. Noted that OTP will be challenging over the holiday period with high load factors and the potential for poor weather
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3. **CBP update – Bill Hicks**

- Bill was unable to join the call this month
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4. **Airport Police update – Officer Lopez / Officer Ford**

- Officer Ford updated on the importance of remaining vigilant throughout the holiday period. Report any suspicious behavior or unattended articles. Noted the correct protocols for ACAMS door alarm activations. Question from Carrie in CIT morning walks, confirmed that officer Shane Young is the point of contact for CIT
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5. **Service contract performance scorecard – Chris Read**

- Chris updated on the performance scorecards, and these have been circulated to the community.
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6. TSA– Alejandra Tamayo/ Roger Boop

- Alejandra updated on T1.5 , November saw a 70K passengers in total. T1 saw 247K in total which was down by 5%. Holiday increase expected and overtime staff are in place.
 - Roger requested information on any Rose Bowl charter flights. Updated on T5 which saw 440k passengers in November. Holiday plans and overtime in place
 - Jorge briefed the community on damage being caused to critical CTX screening infrastructure and reminded the importance of correct bag hygiene to prevent damage to security screening equipment. This is now a critical and high priority item as thousands of dollars of damage have been caused in addition to causing operational delays to baggage delivery
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7. LAWA T1.5 operations update – James Janovec

- James updated on terminal operations and construction works. Holiday moratorium shutdown periods. Works are mainly behind barricades; no staff can store any equipment or vehicles behind hoardings. Reminded the community that electric scooters must not be used in terminal buildings or ramp areas; speed limits must be observed at all times. Update on fire life safety systems, fire safety inspections are being carried out, ensure that nothing is blocking exit routes. The 1.5 connector opens mid-2023. Please ensure that staff do not use public areas for breaks, designated break rooms must be used
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8. LAWA T5 operations update – Rodney Thompson

- Omar is conducting fire life safety inspections in T5. Special events request process must be followed by requesting to LAWA Ops
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9. Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong

- **Landside Operations – Richard Chong**

Richard updated on Landside operations. CTA traffic currently at 79k vehicles per day and we saw an increase of 15% - 20% over thanksgiving to mid to high 90K per day. LA DOT officers will be on duty. 2 traffic management centers will be stood up. LAFD bike medics are on site. EPP card holders are directed to Park 1 during this peak period. CTA parking overall has been at 75% occupancy

- **Bussing operations – Mario Lafaurie**

Mario updated on bussing operations. Increase in passenger loads as the holidays are underway. Strong staff deployment and bus provision for peak periods. ADA lift truck still in servicing and will return next week. T5 access points, please keep bus lanes clear

- **Airport operations – Rodney Thompson**

Rodney updated on airport operations. LAX overall has 1482 daily ATMs. TBIT has 94, MSC has 50. T5 Sita AMS 6 migration is complete. December cargo traffic is busy on the south side. Busy with charters for NFL and NCAA, some RON congestion is to be expected between Christmas and New Year

10. T5 construction updates – Troy Bosiljevac

- No update required from Troy for this month
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11. TBITEC projects update – Janaye Cobb / Suzana Ahmed / Duane Hayden

- New Terminal Manager Chris Walrath overseeing dispatch center and ARCC liaison
 - Duane, Jasmin and Suzana updated on several key points
 - T1.5 update from Suzana
 - Dispatch center update with 3000 calls logged so far
 - SmartPass 90% complete
 - Plexiglass installations
 - SITA BSM generator, should complete by year end
 - Ready Cash machine, complete by year end
 - CAS / PPS is now 98% complete
 - TKE handover and go live is pending
 - New airline readiness activities
 - T5 update from Jasmin
 - Sita AMS 6 migration, SSE rollout, ATR replacements, TBITEC radio network expansion
 - VSU upgrades in 2023, T6 / T7 BHS refurb project, Brock HMI cloud project. Baggage rapid assessment tool
 - Elly updated on baseline schedules and RON parking
 - Full details are included in the presentation pack
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12. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines

- No additional new items raised
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13. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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14. AOB and new items – Christopher Read

- Critical item noted below which will be followed up with TSA, airlines, and ground handling agents as a high priority
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