
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: May 17th , 2023 (10.00 PT)

Attendees:

Roger Boop, Jonathan Muralles , Daniel Landix , Chris Read, Carrie Sullivan, Jasmin Alcala, Jason Harper, Jermaine Keelan, Marie Keesha, Matthew Overmayer, Cassandra Heredia, Mark McQueen, Mario Ballardo, Veronica Ceballos, Jose Segura , Patrick Pendilla, Bill Hicks, Meredith Meyer, Rodney Thompson, James Janovec, Kandi Hobleman, Luis Madrigal, Vimal Patel, Byron Mendez, Paul Sander, Elida Erazo, Jerome Murray, Toni Wilson, Andrew Marino, Aurora Xiong, Ron Smith, Lapaula McCloud, Greg Huchko, Doug Webster, Sultan Karim, Mario Lafaurie, Marco Rivera, Robert Enriquez, Wayne Johnson, Alfredo Arrieta, Richard Chong, Tim Ihle, Omar Goytia, Chris Walrath, Shumika Green

Chair: **Jasmin Alcala – Terminal Manager T5**

Duration: 60 minutes

Agenda:

1. Welcome and introductions – Jasmin Alcala

- Jasmin welcomed the community to the meeting. Noted that we are very busy with summer planning. Reminded the community of the important work being done through the BOSC to improve baggage operations and requested that everybody get involved and support this work. Requested that airlines update LAWA and TBITEC as soon as any changes are made to flight schedules. There will be twice daily operational briefings over summer
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2. TSA– Roger Boop

- Roger updated on passenger throughput volumes which were 475k in T5 for April vs 377k in 2022 which is a 26% YOY lift. Summer operations start next week
 - Lapolla McCloud updated on T1.5 traffic which saw 97k passengers in April Vs 75k in 2022. The holiday season plans are all in place with early checkpoint opening
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3. Safety and operations – Andrew Marino / Doug Webster

- Andrew updated on changes to the VSR network on the north side of the airfield. VSR Delta will open later in May and will eventually replace VSR Echo. Shared the new AOA SVR map and updated on new stop signage regarding double and triple taxiway crossing points. Drivers must ensure they are able to safely cross the 2 or 3 taxiways before commencing their maneuver. Temporary closure of VSR AA which will reopen in July
 - Doug Updated on airport operations. Noted on ASQ we are down 1% Vs 2020. OTP for LAX overall is broadly level with last year. OTP is 56% YTD for T1.5 and 71% for T5. Noted that Memorial Day operations June 1st to 5th will be very busy with a peak day of 225k passengers expected. Recovery for the summer will be at around 86% of pre pandemic levels with domestic and international traffic being broadly equally recovered. July will see 7.2M passengers which is 1m higher than last year and 1m lower than 2019
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4. Airport Police update – Officer Ford

- Officer Ford reminded all employees on how to display badges correctly. Please challenge any staff not displaying badges correctly
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5. Service contract performance scorecard – Chris Read

- Chris updated on the performance scorecards, and these have been circulated to the community, noted the below target performance in ATR read rates which is being addressed
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6. **LAWA Northside operations update – James Janovec**

- James updated on terminal operations and construction works. T3 west headhouse opens on May 18th. New custodial supervisor on northside. Gate 21 opens on May 24th. Noted on fire life safety, fire doors must not be propped open. Major signage overhaul being delivered across the whole airport. Connector opening in August
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7. **LAWA Southside operations update – Rodney Thompson**

- Rodney updated on the southside terminal operations. T7 FIS opens on May 18th. Fire life safety inspections are ongoing. T5 storm water pollution walks being carried out
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8. **Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong**

- **Landside Operations – Richard Chong**

Richard updated on Landside operations. CTA traffic in April was around 85k per day, with a peak of 90k. DOT officers will be on site during peak periods. Bike medics will be on site. Cal Trans emergency exercise taking place. US open golf event with 150k fans expected. MLS event in late July

- **Bussing operations – Mario Lafaurie**

Mario updated on bussing operations. Summer preparations are fully underway. Noted operations are busy with requests from all over the airport. Assisting with United on demand operations during times of gate closures. 10 New staff are being hired

- **Airport operations – Rodney Thompson**

Rodney updated on airport operations. LAX currently has 1580 ATM per day, TBIT 90-95 and MSC 50-55. Evening peaks are especially busy. Concrete works taking place on the south side. We are expecting 1-3 remote operations per day. Increase in traffic as Chinese services increase

9. TBITEC projects update – Jasmin Alcala / Byron Mendez / Elida Erazo

- Jasmin, Byron, and Elida updated on several key points
 - SmartPass project in progress
 - Twice daily shift briefings taking place in T1.5
 - T1.5 Ready Cash machine in progress
 - T5 VSU upgrade project completed
 - T6 / T7 BHS refurb project at 25% completion
 - T5 Chiller replacement in progress
 - T5 trainings on PBBs and baggage hygiene are continuing
 - Jet bridge desk installations in progress
 - T5 bag room rules and regulations signs in place
 - Baseline schedules and RON / RAD parking
 - Full details are included in the presentation pack
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10. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines / Air Transat / Norse / Condor

- Allegiant are starting their 4th daily service from May 18th
 - Jet Blue will add an extra flight during peak summer days, up to 40
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11. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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12. AOB and new items – Christopher Read

- No other items of AOB were raised
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