
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: November 16th 2022 (10.00 PT)

Attendees:

Roger Boop, Doug Webster, Jim Bourbonnais, Jonathan Muralles , James Bryant , Daniel Landix ,Chris Read, Alex Fagin, Suzana Ahmed , Keesha Marie , Duane Hayden , Adriene Gray, James Janovec, Maria McCants, Richard Chong, Viji Prasad, Mario Lafaurie, Christina Tigert, Ronald Smith, Michael Christensen, Keith Patrick, Carrie Sullivan, Alejandra Tamayo, Janaye Cobb, Shumika Green, Elida Erazo, Lorenzo Rodriguez, Robert Enriquez , Vania, Merced Iglesias , Robert Oppel, Armando Siguenza, Omar Goytia
Janaye Cobb

Chair:

Suzana Ahmed – Terminal Manager T 1.5

Duration: 60 minutes

Agenda:

1. Welcome and introductions – Suzana Ahmed

- Suzana welcomed the community to the meeting and noted that we had a largely successful October. A few carriers from T1.5 have suspended operations over winter and will resume next summer. Several major projects underway and some projects will close at the end of this month. T5 TSA / Amadeus migration has been successful
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2. Safety and operations – Alex Fagin

- Alex updated on safety performance. Shared tips for safe driving, notably on blind corners. At T5 / T4 there are some blind corners due to construction. Some new stop signs have been installed. Alex also shared a vehicle accident video with the community highlighting this danger. All drivers must pay 100% attention whilst driving including speed limits and being aware of blind spots
 - Doug briefed on the airport performance scorecards, noted that October OTP was 80% overall. T5 was at 81% and T1.5 was at 61%. MAAs are 75% for LAX, 77% for T5 and 68% for T1.5. Noted that 2 carriers have had a challenging month in T1.5. T5 had a reasonably good month for OTP. Doug updated on the upcoming holiday period, noting that loads are expected to be significant and close to summer levels. ATMs will be similar to last year, but seats will be up by 14.5% YOY, largely driven by international growth which will be up by 71% YOY in November and 42% up in December
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3. CBP update – Bill Hicks

- Bill was unable to join the call this month
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4. Airport Police update – Officer Lopez / Officer Ford

- Officer Ford was unable to join the call this month
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5. Service contract performance scorecard – Chris Read

- Chris updated on the performance scorecards, and these have been circulated to the community. Noted a small increase in system availability, slight increase in bussing dwell times and an improvement in ACAMS door alarm response times
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6. TSA– Alejandra Tamayo/ Roger Boop

- Alejandra updated on T1.5 , October saw a slight drop of 11% Month on Month to 74K passengers in total. T1 saw 261K in total which was down by 5%. Holiday increase expected and overtime staff are in place.
 - Roger updated on T5 which saw a 16% YOY increase in passengers and a 20% increase in baggage , staff planned for the holiday period. Some issues with wheelchair companies giving security regulation advice to passengers. TSA will address
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7. LAWA T1.5 operations update – James Janovec

- James updated on terminal operations and construction works. Holiday moratorium shutdown periods. New carriers Breeze and Cayman operations underway.
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8. LAWA T5 operations update – Christina

- Christina updated on terminal operations and construction works for T5. Reminders on fire life safety, fire doors must not be propped open and smart carts must not be left to block egress routes. Smart carts are for passenger use only and must not be used by staff on the ramp. Fuel pit inspection being rescheduled. Air Canada have now moved out of T5 and now operate from T6
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9. Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong

- **Landside Operations – Richard Chong**

Richard updated on Landside operations. CTA traffic currently at 79k vehicles per day and we expect to see an increase of 15% - 20% over thanksgiving to mid to high 90K per day. LA DOT officers will be on duty. 2 traffic management centers will be stood up. LAFD bike medics will be on site. CTA parking is expected to be full, reminder that park remains available. The new Fly away buses are a big improvement

- **Bussing operations – Mario Lafaurie**

Mario updated on bussing operations. Increase in passenger loads as the holidays approach. More arriving passengers into MSC, working with Calop to ensure we are catching all last passengers and crew

- **Airport operations – Rodney Thompson**

Rodney was unable to join the call this month

10. T5 construction updates – Troy Bosiljevac

- Chris updated on Troy's behalf that the T1.5 core was handed over on November 2nd and there are no T5 works ongoing
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11. TBITEC projects update – Janaye Cobb / Suzana Ahmed / Duane Hayden

- Duane, Jasmin and Suzana updated on several key points
 - Safety reporting and accident prevention
 - Dispatch center update with 1800 calls logged so far
 - I Auditor logs, 152 audits conducted in October
 - SmartPass scanner received and training underway
 - Plexiglass installations
 - SITA BSM generator, should complete by year end
 - Ready Cash machine, complete by year end
 - CAS / PPS is now 98% complete
 - TKE handover and go live is pending
 - Focus remains on PCA utilization, tug lane display relocations, baggage hygiene and VDGS usage
 - ADA and guest service RFP currently out in the market
 - New airline readiness activities
 - T1.5 ACAMS migration
 - T5 Sita migration, SSE rollout, ATR replacements, T6 / T7 BHS refurb project
 - Update on Dispatch center operations and SOPs
 - Elly updated on baseline schedules and RON parking
 - Full details are included in the presentation pack
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12. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines

- No additional new items raised
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13. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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14. AOB and new items – Christopher Read

- Carrie reminded all carriers and GHAs to remind all staff of security procedures and responsibilities