
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: January 18th , 2023 (10.00 PT)

Attendees:

Roger Boop, Doug Webster, Jonathan Muralles , Daniel Landix ,Chris Read, Suzana Ahmed , James Janovec, Richard Chong, Mario Lafaurie, Carrie Sullivan, Alejandra Tamayo, Robert Enriquez , Jasmin Alcala, Mike Marmon, James Kawashima, Anthony Jones, Jermaine Keelan, Marisol Hernandez, Marie Keesha, Lew Winslow, Matthew Overmayer, Cassandra Heredia, Jorge Lupercio, Toni Wilson, Rodney Thompson, Lee Wong, Iliana Thomas, Kandi Hobleman, Patrick Pendilla, Angelica Leyva, Inez Wade, Hiran Fernando, Christina Tigert, Mario Ballardo, Ron Smith, Viji Prasad, Matthew Chong, Stacy Barnes, Adriene Gray, Nick Chilcote, Robert Oppel, Neil Malabuyoc, Tung Huynh, Althea Edwards, Raphael Perez

Chair:

Suzana Ahmed – Terminal Manager T 1.5
Jasmin Alcala – Terminal Manager T5

Duration: 75 minutes

Agenda:

1. Welcome and introductions – Suzana Ahmed

- Jasmin and Suzana welcomed the community to the first meeting of the year, noting that we have had a challenging start to the year with poor weather and heavy rain, this has led to an increase in delays, cancellations, and tail swaps. Many carriers are still in recovery mode and the teams are here to assist the airlines
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2. Safety and operations – Lew Winslow

- Lew updated on safety with a particular focus on safe driving behaviors as driver distraction is the major cause of the majority of vehicle accidents. Drivers must not be using mobile phones or headsets whilst driving. There were over 3000 deaths in the USA in 2019 caused by distracted driving. Situational awareness is critical. We also had incidents recently due to high winds with equipment being blown into operational areas if not correctly secured
 - Next ramp safety meeting is in February 2023
 - Doug briefed on the airport performance scorecards, noted that December OTP was 69% for LAX, TBIT at 69%, 52% for T1.5 and 71% for T5. Noted that 2022 OTP tracked similarly to 2019 performance. Noted that December was not as busy as expected, domestic traffic was slightly lower than 2021, international traffic was at 76% recovered. We currently see January recovering for domestic traffic in the mid 80% recovered. T5 has recovered back to pre-pandemic levels. We expect domestic to be around 90% and international around 85% by summer
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3. CBP update – Bill Hicks

- Bill was unable to join the call this month
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4. Airport Police update – Officer Lopez / Officer Ford

- Airport police were unable to join the call this month
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5. Service contract performance scorecard – Chris Read

- Chris updated on the performance scorecards, and these have been circulated to the community.
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6. TSA– Tung Huynh

- TSA saw 73k passengers in T1.5 for December 2022 compared to 79k in December 2021. T5 saw 432k passengers in December 2022 versus 368k in December 2021
 - Tung thanked the community for their collaboration during the busy holiday period
 - Carrie reminded the community of the criticality of good bag hygiene to protect the CTX screening machines from very expensive and disruptive damage
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7. LAWA T1.5 operations update – James Janovec

- James updated on terminal operations and construction works. Noted the impact of weather issues on operations. We have seen some parking issues around T1.5 and the loading dock areas have been congested. The instruction is that the community must not park in the loading dock area. The T1.5 connector will be delivered at the end of March. New airlines are joining with Lynx commencing in February, Air Transat join in April and Frontier in May. Noted that scooters and EVs are not permitted to be used in terminals and on sidewalks, they are also forbidden from ramp areas. Noted that nothing must be stored behind construction hoardings. Noted the high numbers of homeless persons at the airport, if you note an issue, please report it. Tung noted that we must all remain vigilant for homeless persons, Mike Mormon from Southwest airlines noted the same issue and Toni Wilson noted that there is a monthly meeting regarding this issue
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8. LAWA T5 operations update – Christina Tigert

- Christina updated on the southside terminal operations. Stressed the importance of fire life safety issues, fire doors must never be propped open, and violators will be cited. Noted that no materials or smart carts can be stored in corridors. Pallets have been left in ramp areas, which is a clear violation, similarly smart carts are not permitted on the ramp, noted that no tugs can be driven under aircraft wings. Several leaks were seen in terminal 5 and these are being addressed

9. Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong

- **Landside Operations – Richard Chong**

Richard updated on Landside operations. The weather had some impact on the roadways with some incidents of water ponding and around 15 potholes were identified, these are being addressed by the maintenance team. Fortunately, the tunnel experienced no flooding. The holiday period traffic was within forecast at around 90k/ day average, the week after the holiday period CTA traffic dropped to around 83k/ day. We saw no emergency incidents during the holiday period and the traffic management center functioned well. Currently CTA traffic is around 76k/ day which is down by 4%. Reminded the community of the availability of parking structure 3

- **Bussing operations – Mario Lafaurie**

Mario updated on bussing operations. Noted that the inclement weather had an impact on operations. The team are committed to supporting the community. The team are working to improve communications around T1.5 bussing doors, please take care when passengers are boarding at the rear doors. Ensure all incidents are reported. The team are helping Jet Blue at the T5 pick up point. Please ensure no vehicles are parked blocking charging points. Patrick Pendalla from jet Blue raised an item regarding G2 monitoring the safety of the pick-up area and will work with Mario on this

- **Airport operations – Rodney Thompson**

Rodney updated on airport operations. LAX overall has 1489 daily ATMs. TBIT has 100, MSC has 45. T5 Sita AMS 6 migration is complete and live in T5. Request for all carriers to send their schedules to Rodney, Byron, and Jasmin. Noted that we are losing 2 RON parking spots at Echo 14 due to taxiway delta extension project, (1 group 5 or 2 group 3)

10. TBITEC projects update – Jasmin Alcala / Suzana Ahmed /

- Jasmin and Suzana updated on several key points
 - VSU upgrade project
 - T6 / T7 BHS refurbishment project
 - T5 chillers
 - Oversize signage 100% complete
 - BHS lighting in progress
 - Terminal stakeholder walks in progress
 - Baseline schedules and RON parking were presented
 - T5 update from Suzana
 - Delta connector to T1.5 scheduled for March
 - Brock SmartPass close to completion
 - Plexiglass completed
 - SITA BSM generator 90% complete and should close next week
 - Ready cash machine contract submitted and planned for February
 - New airline readiness preparations
 - Base radios at ticket counters in T1.5 for airlines to use
 - Full details are included in the presentation pack
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11. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines

- No additional new items raised
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12. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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13. AOB and new items – Christopher Read

- No additional new items were raised
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