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**PLEASE NOTE:** Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:  
The meeting will be conducted via Microsoft Teams:

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**TOSC:**                      July 19<sup>th</sup> , 2023    (10.00 PT)

**Attendees:**

Roger Boop, Jonathan Muralles , Daniel Landix , Chris Read, Carrie Sullivan, Jasmin Alcala, Marie Keesha, Matthew Overmayer, Cassandra Heredia, Mark McQueen, Mario Ballardo, Veronica Ceballos, Patrick Pendilla, Meredith Meyer, Rodney Thompson, James Janovec, Byron Mendez, Elida Erazo, Andrew Marino, Doug Webster, Mario Lafaurie, Anthony Jones, Michael Christensen, James Kawashima, Adriene Gray, Jose Rodriguez, Althea Edwards, Matthew Chong, Angelica Leyva, Iliana Thomas, Maxine Ford, Inez Wade, Robert Oppel, Lee Wong, Jennifer Rodriguez, Tim Ihle, Christina Tigert, Merced Iglesias, Rodney Thompson, Amanda Sieker, Delphine Deleger, Armen Zakaraian, Brian McCormick, Juan Castillo, Alejandra Tamayo, Victor Renderos, Jorge Lupercio

**Chair:**    **Jasmin Alcala – Terminal Manager T5**

**Duration:**    75 minutes

**Agenda:**

**1. Welcome and introductions – Jasmin Alcala**

- Jasmin welcomed the community to the meeting. Noted that summer operations have now begun, and the airport is getting very busy. Thanked the teams for all their collaboration in summer planning and preparations. Noted that we have made improvements in comms with the TBITEC dispatch center, C&W services are embedding well in janitorial services. Noted the work of the TSA on improving CTX performance. Noted we are taking a phased approach to bringing more airlines into compliance with biometric exit boarding procedures
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## **2. TSA– Roger Boop / Alejandra Tamayo**

- Roger updated on passenger throughput volumes which were 506k in T5 for June vs 434k in 2022 which is a 14% YOY lift. Summer operations are now fully underway
  - Alejandra updated on T1.5 traffic which saw 157k passengers in June Vs 94k in 2022.
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## **3. Safety and operations – Andrew Marino**

- Andrew updated us on important safety items and reminded us that as we are busy the stand areas can often get congested. Reminded the community of the importance of sticking the speed limits of 3mph in ramp areas, wearing seatbelts at all times, removing all GSE not in use and constantly assess your surroundings. Report all aircraft damage immediately and please subscribe to safety bulletins
  - Doug Updated on airport operations. Noted on ASQ we are awaiting 2023 data. Noted OTP in June was 69% for LAX overall, 71% at TBIT, 69 % at T5 and 60% at T1.5. Noted the current airspace challenges as we are at the mid-point of summer operations. Friday is the peak day for seats flown, we have seen a slight softening in load factors, and we are at 85% recovery overall, we are hoping for 90% by fall. Winter international traffic is looking strong. We currently have our 139-inspection ongoing
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## **4. Airport Police update – Officer Ford**

- Officer Ford reminded all employees on how to display badges correctly. Please challenge any staff not displaying badges correctly. TSA inspections are currently underway, ID tests, badge tests, ID challenge tests and ACAMS alarm response tests. Reminded the community of their security responsibilities. Reminder to question passengers regarding firearms at the desk
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## **5. Service contract performance scorecard – Chris Read**

- Chris updated on the performance scorecards, and these have been circulated to the community, noted that ICS system availability was slightly below target at 99.32%
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## 6. **LAWA Northside operations update – James Janovec**

- James updated on terminal operations and construction works. 1.5 connector reopening on August 7<sup>th</sup>. T3 connector opening soon. Bussing operations continue at 1.5. Any issues at custodial please contact James. Cashless kiosk launches on July 27<sup>th</sup>. Ensure all carriers and GHAs remove all common use kit outside of operational hours
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## 7. **LAWA Southside operations update – Jose Rodriguez**

- Jose updated on the southside terminal operations. Reconfiguration of tug road at 55B / 57, removing the vendor delivery restriction. Mobile generator works underway. CTX replacement project forthcoming to replace machines in the lobby. Reminders on fire life safety, keep all emergency exits and egress points clear. Fire door signs are being installed, don't block any doors, all pallets and smart carts must be removed
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## 8. **Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong**

- **Landside Operations – Richard Chong**

Richard was unable to join the call this month

- **Bussing operations – Mario Lafaurie**

Mario updated on bussing operations. Summer deployment is now in place. During daily peaks extra buses are in operation and there is a supervisor at T1.5 to coordinate. Gate 74 closure and United remote operations are underway. Jet Blue operations going well. More staff are joining the team

- **Airport operations – Rodney Thompson**

Rodney updated on airport operations. LAX currently has 1616 ATM per day, TBIT 95-100 and MSC 60. Evening peaks are especially busy with stands fully occupied. Peak times are 12.00 – 17.00 , 21.00 -01.00. SITA AMS 6 web application template in place, all carriers must use this. Gate 74 closed for 6 weeks

**9. TBITEC projects update – Jasmin Alcala / Byron Mendez / Elida Erazo**

- Jasmin, Byron, and Elida updated on several key points
  - SmartPass project in progress
  - T1.5 Ready Cash machine in progress
  - T1.5 apron traffic flow
  - T6 / T7 BHS refurb project at 25% completion
  - T5 Chiller replacement in progress
  - T5 trainings on PBBs and baggage hygiene are continuing
  - Ramp inspections and power washing underway
  - Jet bridge desk installations completed
  - T5 bag room rules and regulations signs in place
  - Baseline schedules and RON / RAD parking
  - Full details are included in the presentation pack
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**10. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines / Air Transat / Norse / Condor**

- No additional items were raised
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**11. Action tracker review – Christopher Read**

- Chris updated on open action items and the updated action tracker will be circulated
  - Rodney confirmed that we are not currently providing GHAs with access to SITA AMS 6 web portal
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**12. AOB and new items – Christopher Read**

- Question raised by Allegiant on RON flights going straight to remotes, Mario confirmed the process with Matthew