
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: January 19th, 2022 (10.00 PT)

Attendees:

Chris Read, Viji Prasad, Lee Wong, James Janovec, Jonathan Murralles, Toni Wilson, Lew Winslow, Alex Fagin, Paulo Enriquez, Richard Chong, Rudy Barba, Mario Lafaurie, Jasmin Alcala, Ron Smith, Tammy Lamich, Mark McQueen, James Kawashima, Eddie Meija, Byron Mendez, Joe McGlynn, Janaye Cobb, Officer Ford, Jim Bourbonnais, Jorge Lupercio, Iker Barroso, James Bryant, Alejandra Tamayo, Matthew Chong,

Co-Chairs: Allan Solorzano - GM, TBITEC
Viji Prasad - Director of Airport Operations, LAWA

Duration: 60 minutes

Agenda:

1. **Welcome and introductions – Viji Prasad**

- Viji welcomed the community to the first meeting of 2022

2. **Safety Performance – Viji Prasad**

- Viji briefed the community on the renewed focus on safety across the whole airport and reviewed the DART safety tracker
 - Chris briefed on the safety performance scorecard which will record lost time personal injuries across the airport community. This will be a key area of focus in 2022 in addition to aircraft cut offs
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3. Operational update – Viji Prasad

- Viji updated on operational performance and current issues. Updated on the C band 5G roll out. Noted that AT & T and Verizon have delayed the rollout of some locations close to airports. Updated on the Alternative Means of Compliance (AMOC) for specific aircraft types
 - Quarterly safety meeting will be held in February and invited the whole community to attend
 - Bimonthly meeting being held with badging office to review performance and stakeholder concerns, first meeting being conducted on January 19th
 - Chris briefed on the airport performance scorecard, noting that punctuality dropped to 64% in December due to poor weather and disruption events
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4. TSA update – Alejandra Tamayo

- Alejandra updated on passenger numbers, overall, 71,000 in December, T1.5 saw 25,466. Waiting times were generally good. A question was raised regarding CTX screening and this has been taken offline and followed up
 - Updated on the numbers of firearms that have been confiscated at checkpoints, 8 so far this year and 290 in 2021
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5. Airport Police update – Officer Ford

- Officer Ford was unable to attend due to an operational situation
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6. Interline baggage update – Ron Smith

- Ron updated on interline baggage performance noting that for Virgin moved from T2 to TBIT on Dec 10th and Saudia re commenced operations on Dec 10th. Transfer volumes were 110,000 in December and 58,000 transfer bags in TBIT. January is seeing an increase in transfer baggage to 130,000 estimated. Audit scanning in December was 75,000. Please continue to scan all transfer bags. Tag offs being handled by American
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7. Service contract performance scorecard – Chris Read / Fred Tasker

- Chris updated on the service contract scorecard, noted that performance is slightly below target on ATR read rate. Slight increase in dwell times at bussing gates in November, awaiting updated December data
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8. LAWA T1.5 operations update – James Janovec / LAWA Ops Team

- James updated on terminal operations. T1.5 operations generally smooth, there is a full Superbowl plan in place and this is being communicated to the community. Notably there will be significant charter and group traffic passengers. Noted that there has been an issue of fumes at bussing gates and reminded the community to keep doors closed. Installation of T1.5 bridge for the APM and disruption will be minimized. Noted housekeeping and fire life safety issues, everyone must ensure smart carts are not used by staff and they must not be left blocking hallways and egress routes
 - Richard updated on landside operations, CTA volumes currently at 76,000 in Dec which was a 1% rise from November. Briefed on the Traffic Management Center and coordination with LADOT traffic officers and Airport Police. T3 bridge project ongoing and the impact is being managed. Large numbers of vehicles expected for Superbowl including sponsored vehicles
 - Mario updated on the bussing operation, noted that the team continues to support OTP through efficient bussing operations. Southwest noted LAWA buses occasionally having an impact on aircraft push backs. Zipper line crossing is planned to alleviate congestion. Issue of food delivery employees using busses, but they don't have ACAMs access, a potential security risk
 - Rodney updated 3 new areas of RON parking, a new airline Condor is potentially coming to LAX and the overall Superbowl plan
 - Lew updated on vehicle accidents and reminded the entire community to focus on safe driving behaviors. Some additional stop signs are planned to be put in place in key locations. Noted that there has been a spike of accidents during rain events so extra care is required. Quarterly safety meeting will take place in week 2 or 3 of February
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9. TBITEC projects update – Jasmin Alcala

- Jasmin updated on self service kiosks, the work taking place to launch the Brock Smart Suite. Reminder of the appropriate bag weight tags to be used. Full details are included in the presentation pack
 - Janaye updated on the PBB safety works taking place installing prepositioning and anti-collision systems, completion is expected in quarter 2. Full details are contained in the presentation pack
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10. Airline partner updates – Allegiant / Sun Country / Viva Aerobus

- No other new items were raised
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11. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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12. AOB and new items – Christopher Read

- Question raised by Jim from Allegiant on the website for registering complaints on bussing, Richard confirmed that there is a link to provide feedback for shuttle buses but not for airside shuttle buses. Action for Mario to provide an update
- Iker from Viva Aerobus raised a question about missed bags on January 14th, Jasmin has the report from VDL and will forward to Iker offline
- Alejandra noted that Officer Segura will follow up with Mario on the issue noted about ACAMs access