
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: July 19th, 2023 (10.00 PT)

Attendees:

Roger Boop, Jonathan Muralles, Daniel Landix, Chris Read, Jasmin Alcala, Marie Keesha, Cassandra Heredia, Mark McQueen, Patrick Pendilla, Meredith Meyer, Rodney Thompson, James Janovec, Byron Mendez, Elida Erazo, Adriene Gray, Althea Edwards, Matthew Chong, Angelica Leyva, Robert Oppel, Lee Wong, Tim Ihle, Amanda Sieker, Armen Zakaraian, Juan Castillo, Alejandra Tamayo, Jorge Lupercio, David Anderson, Xavier Armenta, Mario Ballardo, Bud Hafer, Veronica Caballos, Richard Chong, Ephriam Turner, Alex Fagin, Gissela Sanchez-Velarde, Omar Goytia, Marlana Hart, John Bogle, Kandi Hobleman, Nick Chilcote, Paul Sander, Robert Enriquez, Lorenzo Rodriguez, Ron Smith, Edward Stapleton, Wayne Johnson, Marc Zerwas

Chair: **Jasmin Alcala – Terminal Manager T5**

Duration: 60 minutes

Agenda:

1. Welcome and introductions – Jasmin Alcala

- Jasmin welcomed the community to the meeting. Noted that a new security initiative starts on September 1st and is being coordinated between TBITEC, LAWA, TSA, Airport Police and G2 Secure. It will be briefed in a full memo, and it regards screening services to employees at ACAMS doors. Noted that we are approaching the end of peak summer operations and winter is approaching. Requested all carriers to share their winter schedules. Noted current works on T2 services. There are some airline moves potentially taking place
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2. TSA– Roger Boop / Alejandra Tamayo

- Roger updated on passenger throughput volumes which were 528k in T5 for July vs 436k in 2022 which is up by 21% YOY, traffic now dropping off
 - Alejandra updated on T1.5 traffic which saw 217 k passengers in July Vs 104 k in 2022. Thanks to South-west and TBITEC for recent throughput improvements
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3. Safety and operations – Alex Fagin / Christopher Read

- Alex updated us on important safety items and reminded us that as we are busy the stand areas can often get congested. We have seen some recent incidents in bag rooms. Remember the speed limit is 5mph in bag rooms and 3mph in interline bag rooms. All containers and carts must have doors closed and secured. All signs and markings must be obeyed. Interline traffic is 1 way only. No diesel- or gas-powered equipment allowed. Ensure your vehicle is fit for service and never operate if visibility is impaired
 - Chris updated on airport operations. Noted on ASQ we are at 3.75 overall satisfaction for LAX overall in Q2 , 2023. Noted OTP in June was 70% for LAX overall, 72% at TBIT, 64 % at T5 and 65% at T1.5. OTP data by airline was shared.
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4. Airport Police update – Officer Armenta

- Officer Armenta thanked the community for their efforts during the TSA testing
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5. Service contract performance scorecard – Chris Read

- Chris updated on the performance scorecards, and these have been circulated to the community, noted that ICS system availability was slightly below target at 99.44% a slight increase from June
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6. **LAWA Northside operations update – James Janovec**

- James updated on terminal operations and construction works at T1.5 and the Northside. T1.5 / T2 connector opened on August 7th, which provides better access. The corridor to TBIT is expected to open on August 30th. T2 east ticketing area is opening with Norse and possibly Frontier operating from this area. The program to improve wayfinding continues. There are no parking signs on the north side of the bus portal due to a jet blast issue
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7. **LAWA Southside operations update – Jamanda Sieker**

- Amanda updated on the southside terminal operations. T5 vendor delivery lane new layout in effect with positive feedback. Mobile generator project is underway, and the location has been agreed. Design is currently being reviewed and work is currently being scheduled. CTX replacement project taking place in Q1, 2024. New fire life safety signage in T5 to avoid doors being propped open. Smart carts remain an issue, reminding the community of the correct use and shared contact details. Thanks to team during recent facility issues
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8. **Airport Operations Updates – Rodney Thompson / Mario Lafaurie / Richard Chong**

- **Landside Operations – Richard Chong**

Richard updated on landside operations. CTA traffic is currently at 89k / day which is 12% below pre covid levels and numbers are currently flattening. Ground transportation options are looking strong. Noted the efforts on the labor action day. Parking structure 7 needs EV charging works which will result in a power outage event this Saturday and it will impact traffic signals

- **Bussing operations – Mario Lafaurie**

Mario was on leave for this meeting

- **Airport operations – Rodney Thompson**

Rodney updated on airport operations. LAX currently has 1675 ATM per day, TBIT 118 and MSC 65. Evening peaks are especially busy with stands fully occupied. Peak times are 12.00 – 17.00, 21.00 -01.00. SITA AMS 6 web application template in place, all carriers must use this, please work with Henry Kafteranis on this. We currently have 28/75 airlines on board. Noted flights are increasing as new airlines join and some return. Summer schedules continue until the end of October. Noted recent increase in flights to mainland China.

9. TBITEC projects update – Jasmin Alcala / Byron Mendez / Elida Erazo

- Jasmin, Byron, and Elida updated on several key points
 - SmartPass project in progress
 - T2 airline services in progress
 - T1.5 Ready Cash machine in progress
 - T1.5 ready credit
 - T1.5 bag hygiene
 - Best practices for communications
 - T6 / T7 BHS refurb project at 25% completion
 - T5 Chiller replacement in progress
 - T5 trainings on PBBs and baggage hygiene are continuing
 - Monthly terminal walks continuing
 - T5 bag room rules and regulations signs in place
 - Baseline schedules and RON / RAD parking
 - Full details are included in the presentation pack
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10. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines / Air Transat / Norse / Condor

- No additional items were raised
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11. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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12. AOB and new items – Christopher Read

- Juan Castillo at URW requested a Jet Blue schedule and this is distributed monthly and TBIT / MSC operations are planned with TBITEC / LAWA. Juan scheduling concession hours to match operations
 - Question raised by Gisella Sanchez from Norse on the T1 / T2 wall removal , date not confirmed. No current direct route between T2 and MSC
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