



Terminal 1.5 AOC Meeting

June 16, 2021

Attendees: Jim Kawashima, Iker Barroso, Paulo Enriquez de Coss, Mike Kroll, John Bogle, Toni Wilson, Tammy Lamich, Blanca Guerra, Angelica Leyva, Jim Bourbonnais, Moises Guillen, Marisol Hernandez, Lee Wong, Shazad Sarfraz, Jorge Vences, George Marcas, Merced Iglesias, Iliana Thomas, Robert Enriquez, Danny Perez, Rudy Torres, Matthew Chong, Jonathan Muralles, Alex Fagin, Janis Nagy, Alejandra Tamayo, Viji Prasad, Michael Christiansen, James Janovec, Michael Hoffner,

LAWA Operations - Viji Prasad

Opening Remarks;

Gave everyone a warm welcome to all the stakeholders and service providers. It is a good beginning to a rough start. Looking to a better operation as we move forward.

LAWA Airfield Safety- Alex Fagin

- YTD vehicle incidents compared to last year are trending the same and a lot is due to reduced aircraft activity, but with increased aircraft activity these types of incidents will be a growing concern.
- Airfield ops would like for everyone to be aware of the distance between 1.5 and MSC and the pressure employees are under when trying to rush from one side to the other. Please have employees practice safety first when traveling from 1.5 to MSC. Aircraft cutoffs are a concern through this path.

TSA - Janis Nagy, Alejandro Tamayo

- Passenger throughput was over 44k for the month of May, we do expect to see a jump in June when we have a full month of passenger throughput.
- TSA is working on adequate staffing plans but there are challenges due to the unexpected influx of passengers. It is hard to gauge when we have passengers coming from other terminals.

LAWA Operation - Viji Prasad, James Janovec, Michael Hoffner, Michael Christensen

James;

- Very happy how everything is turning out. The collaboration between the stakeholders has been very impressive
- AOR team is working diligently through some of the IT and mechanical and wayfinding concerns
- LAWA is working on a parking plan as it seems to be a constraint on airline operation. The loading dock at 1.5 is not being utilized as much as intended, so there might be an option to use that space as parking.

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- Question addressed; Is there a status update on airline terminal signage at T1.5? Response; LAWA has set up a site walk with the AOR team and the airlines to discuss airlines signage
- Question addressed; Southwest would like to join the walk and go over why LAWA removed their signs and replaced it with Allegiant signage. Response; The removal of the signs was an error, the signs should be put back soon.

GOING AROUND THE ROOM

Airline Service Providers

- **ATS (Viva)**; ATS has been seeing challenges with bag delivery and believes there is a small disconnect between ATM and ATS when it comes to bags being delivered to the pier or the aircraft. Response; processes have been put in place to mitigate some of those concerns.
- **TAS (Sun Country)**; Marisol is concerned with the on-time arrival of the bags at MSC. Response; There was a small discrepancy with the Sun Country schedule which caused the bags to sort late. Amanda encourages all the airlines to verify their schedules on the FIDS and keep LAWA updated when changes are made to avoid sortation issues.
- **SAS**; No comments
- **WFS (Allegiant and Frontier)**; No issues to report. WFS is adjusting to the new procedures
- **Pacific Aviation (Viva)**; Would like to report that there is no hard copy paper on the printers at MSC. Agents are running around from gate to gate trying to find paper. Also would like to report that the trash at 1.5 does not get picked up and the counters are very dusty. Response; LAWA custodian is responsible for the trash pick up at 1.5 and LAWA ops will bring it up to the supervisor. The paper concern will be brought up to SITA.
- **Hallmark (Allegiant)**; No comments

TBITEC Service Providers

- **ATM**; Working diligently to make sure bags are being delivered in a timely manner. We did have a couple hiccups in the beginning but everything has been ironed out. Agents are trained to follow procedure. Please feel free to reach out if you have any questions or concerns.
- **ATM (wheelchairs)**; No concerns to report.
- **G2**; No issue to report. We are here to help, so if anything is needed please feel free to reach out.
- **Calop**; No issues to report
- **Vaderlande**; Nothing to report. Questions addressed (G4) ; Can Vaderlande let us know where the ATR is located for MU3? Response; All ATR's are in the matrix lower level
- **WSW**; No comments

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LAWA Executive Director - Michael Christensen

Closing Comments;

Appreciates everyone coming together and making this new terminal operation a success and appreciates everyone who stepped up to make this work.

Quick break to allow participants and service providers to leave the conference call before the Airline Only meeting begins.

If you are not an airline Manager, please disconnect your call now.

T1.5 Sub-Committee Meeting

Amanda Sieker - Opening comments

Allegiant - Jim Kawashima

Allegiant would like to ask LAWA to look into the bus route and take advantage of the ability to cross taxilanes to make the route a little quicker. Also, Allegiant would like the bus drivers to make announcements when arriving at different points to help passengers with wayfinding. LAWA has looked at every possible route and the safest route is the VSRs. As for the bus announcement, LAWA will take back and see how to best implement the process. Also, LAWA will revert back to its original bus route and no longer will include busing Delta passengers to TBIT.

SouthWest - John Bogle

Southwest would like to request for LAWA busses to stop going into gate 12A safety envelope as they exit. There have been incidents where bus drivers have gotten into shouting matches with Southwest ramp agents due to GSE being in the way. LAWA will observe and make necessary corrections.

Frontier - Mike Kroll

No comments.

SunCountry- Blanca Guerra

No comments

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Viva Aerobus - Iker Barroso

Viva would like to request for someone to look into the printer issue we are having at the MSC gates. Also the PBB's not reaching certain aircrafts and the kiosk issue at the counters. It seems no one was aware of the new kiosk being installed, it affected Viva's queuing space at the counter and created a lot of confusion with Frontier and Viva passengers. The past couple of days Viva has been using the counters by Southwest and that has helped a lot with the queueing space.

Southwest is okay with Viva using the counters until they can figure out the lease for those counters.

LAWA Ops - Viji Presad

Closing comments

TBITEC - Allan Solozano

TBITEC will create an open item list for the concerns brought up during this meeting and will work diligently to close all the items to have an even smoother operation. If we missed anything please make sure to add to the list. Thank you everyone.

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