
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: December 15th, 2021. (10.00 PT)

Attendees:

Mike Christensen, Chris Read, Fred Tasker, Viji Prasad, Allan Solorzano, Lee Wong, James Janovec, Jonathan Murralles, Toni Wilson, Lew Winslow, Alex Fagin, Paulo Enriquez, Richard Chong, Rodney Thompson, Rudy Barba, Mario Lafaurie, Jasmin Alcalá, Ron Smith, Tammy Lamich, Mark McQueen, James Kawashima, Eddie Meija, Byron Mendez, Anne Shea, Joe McGlynn, Janaye Cobb, Officer Ford

Co-Chairs:

Allan Solorzano - GM, TBITEC
Viji Prasad - Director of Airport Operations, LAWA

Duration:

60 minutes

Agenda:

1. Welcome and introductions – Allan Solorzano / Viji Prasad

- Viji welcomed the community to the meeting which focuses on terminal specific operational issues and requested feedback from participants. This meeting supports the pan airport community briefing sessions

2. Safety Performance – Viji Prasad

- Viji briefed the community on the renewed focus on safety across the whole airport
 - Fred briefed on the safety performance scorecard which will record lost time personal injuries across the airport community. This will be a key area of focus in 2022 in addition to aircraft cut offs
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3. Operational update – Viji Prasad

- Viji updated on performance during Thanksgiving holidays with passenger volumes at about 75% of pre pandemic levels and the ramp up in volumes through the Christmas period. Reminded the community of the benefits of LAX economy parking. Construction works moratorium over the Christmas period
 - Forthcoming Baggage Operations Sub Committee in 2022 to focus on improving baggage operational performance
 - Viji and Fred briefed on the airport performance scorecard and the importance of the metrics in driving safe operations and happy passengers, on time, with their bags. Most T1.5 measures are rolled up into the TBIT performance reporting
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4. TSA update – Alejandra Tamayo

- Jasmin updated on behalf of Alejandra and relayed the November throughput figures and the earlier checkpoint opening times to address early departures
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5. Airport Police update – Officer Ford

- Officer Ford updated on the need for constant vigilance of any suspicious behaviors and on the importance of vehicle safety checks when operating in inclement weather conditions
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6. Baggage operations update – Fred Tasker

- Fred reaffirmed the expected go live of the Brock Smart Suite in January 2022 and the additional level of data and intelligence this will provide
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7. Interline baggage update – Ron Smith

- Ron updated on interline baggage performance noting that for T1.5 Sun Country is the only airline in the interline community. Sun Country completed 100% bag scanning in November. Noted that transfer bag volumes are increasing in December with approx. 3200 daily. McGee is operating at approx. 98% on time delivery. Fred and Ron will meet offline to review interline baggage data available in the new Brock system
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8. Service contract performance scorecard – Chris Read / Fred Tasker

- Fred updated on the development of the service contract scorecard, noted that VDL data needs to be updated for November. Noted that wheelchair requests with WSW are on the increase. Noted that the scorecard going forward will include the safety performance data from each supplier
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9. LAWA T1.5 operations update – James Janovec / LAWA Ops Team

- James updated on terminal operations including designated ramp parking for airlines, additional Superbowl signage and the T1.5 pedestrian bridge. Common use kiosks being relocated to create more passenger queuing space
 - Richard updated on landside operations, CTA volumes currently at 73,000 daily, peak of 92,000 during holidays. Additional DOT officers on the ground during the holiday peak. Traffic management office in the ARCC. Highlighted the value of the LAX economy parking. Next pedestrian bridge project is T3 starting in January and T1.5 bridge in February
 - Mario updated on the bussing operation between T1.5 and TBIT West. An expansion joint trip hazard has been identified and now resolved. Radio comms are now much improved with the deployment of the new radio comms equipment and dedicated channel. When needed LAWA buses will assist Delta passengers
 - Rodney updated on ATM numbers which currently sit at 1500-1600 daily with 30/day at TBIT West. PBB update works are ongoing. The ARCC controllers are now working with the new SITA AMS 6 system
 - Lew updated on aircraft cut offs with 20 recorded in November and zero in T1.5. Reminded the community of speed limits in ramp and gate areas and the importance of safe driving behaviors in ramp areas. Everyone to make sure this message is cascaded to all service providers who drive on the airfield
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10. TBITEC projects update – Allan Solorzano

- Jasmin updated on the configuration works ongoing with Brock Smart Suite and the Materna self-service kiosk relocation programme
 - Janaye updated on the PBB safety works taking place installing prepositioning and anti-collision systems. Full details are contained in the presentation pack
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11. Airline partner updates – Allegiant / Sun Country / Viva Aerobus

- No other new items were raised
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12. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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13. AOB and new items – Christopher Read

- Question raised by Jim from Allegiant on baggage performance reporting as they don't have BSMs. Fred is taking this as an action to follow up
- Noted that some terminal areas are experiencing cold temperatures, reminded the community to report any issues like this immediately to the ARCC