



# OPS BULLETIN

## TBIT BAGROOM/ULD MOVEMENT PROPERTY DAMAGE PREVENTION

**Background:** On the evening of March 22, 2017, an Airline Service Provider damaged a fire sprinkler in the TBIT bagroom due to failure to close the ULD container door prior to reposition it.



**Impact:** The damage to the sprinkler activated the TBIT life safety systems, which caused the closure of the passenger screening checkpoint fire door during the evening departure bank. Eight (8) departures were delayed from 15-60 minutes and over 400 passengers were stuck at the checkpoint for over one hour. In addition to the passenger impact, significant flooding to the Interstitial area of the bagroom occurred and portions of the BHS had to be removed from service.

**Root Cause:** Airline Service Provider was moving a baggage ULD with the curtain open, which came into contact with a fire sprinkler head. The sprinkler head was completely ripped off causing a flood of water in the bagroom.



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**Action Required:** Airlines and Service Providers are kindly asked to immediately brief all staff regarding bagroom procedures related to the movement of ULD containers. **Prior to towing any ULD container, all curtains and doors must be fully locked in the closed position:**



***Please contact the TBITEC Duty Manager Hotline for any questions or concerns at:  
(310) 646-9378***