

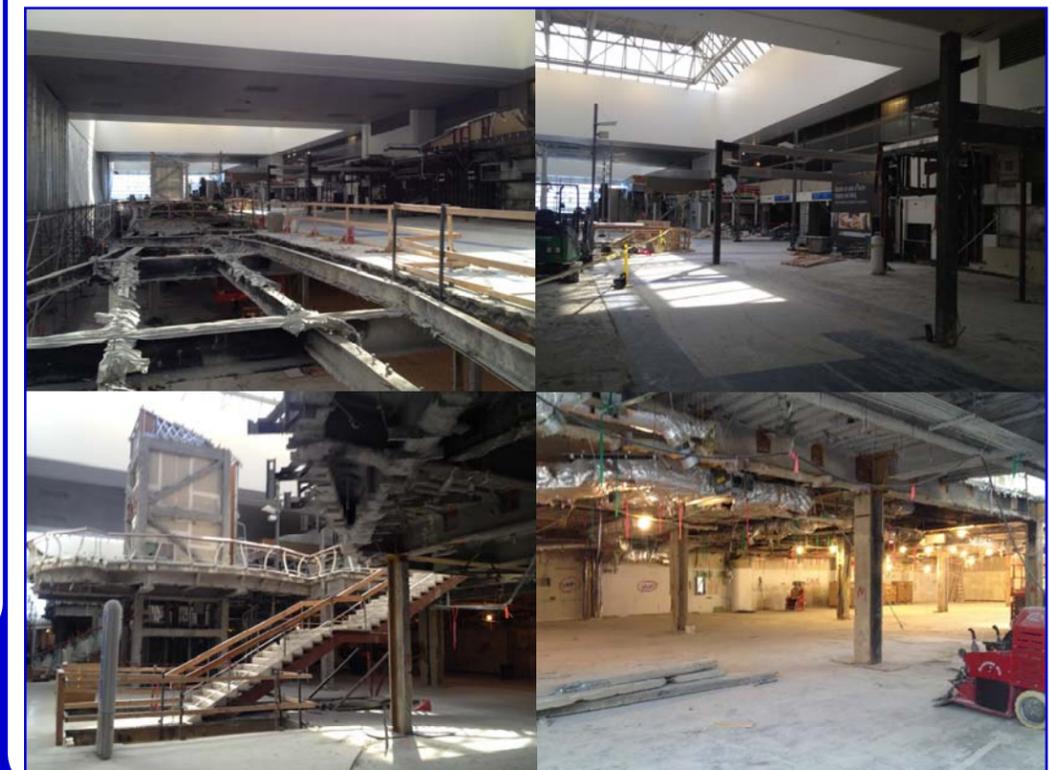
# TBITEC Newsletter



## Behind the Barricade

Major demolition has commenced behind the barricade to accommodate the relocation and consolidation of the Security Check Point (SSCP). These barriers will protect airline passengers from the construction activities required to extend the mezzanine as well as install new elevators, escalators and stairs to accommodate passenger queuing and the new SSCP devices.

In addition to the relocation of the south six lanes, consolidation of the SSCP and construction of the Terminal 4 connector bridge; LAWA is planning new restaurants, concession, retail shopping and public seating for the TBIT ticketing lobby. Locations for these new shops include the east end of the ticket counter islands and underneath the SSCP mezzanine.



## Progress Photographs



**Temporary Interline Carousel Operational**



**East Apron Demolition Commenced**

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## Terminal 2 Passenger Experience

Included in the Terminal 2 Renovation Program are plans to construct new restaurants, concessions and retail shopping. These new features are designed to capture "L.A. in Motion", captivate passengers and greatly enhance the overall experience. All areas will be re-designed and constructed with upgraded and enhanced finishes including the restrooms. The proposed concourse plan shown below is divided into three zones:

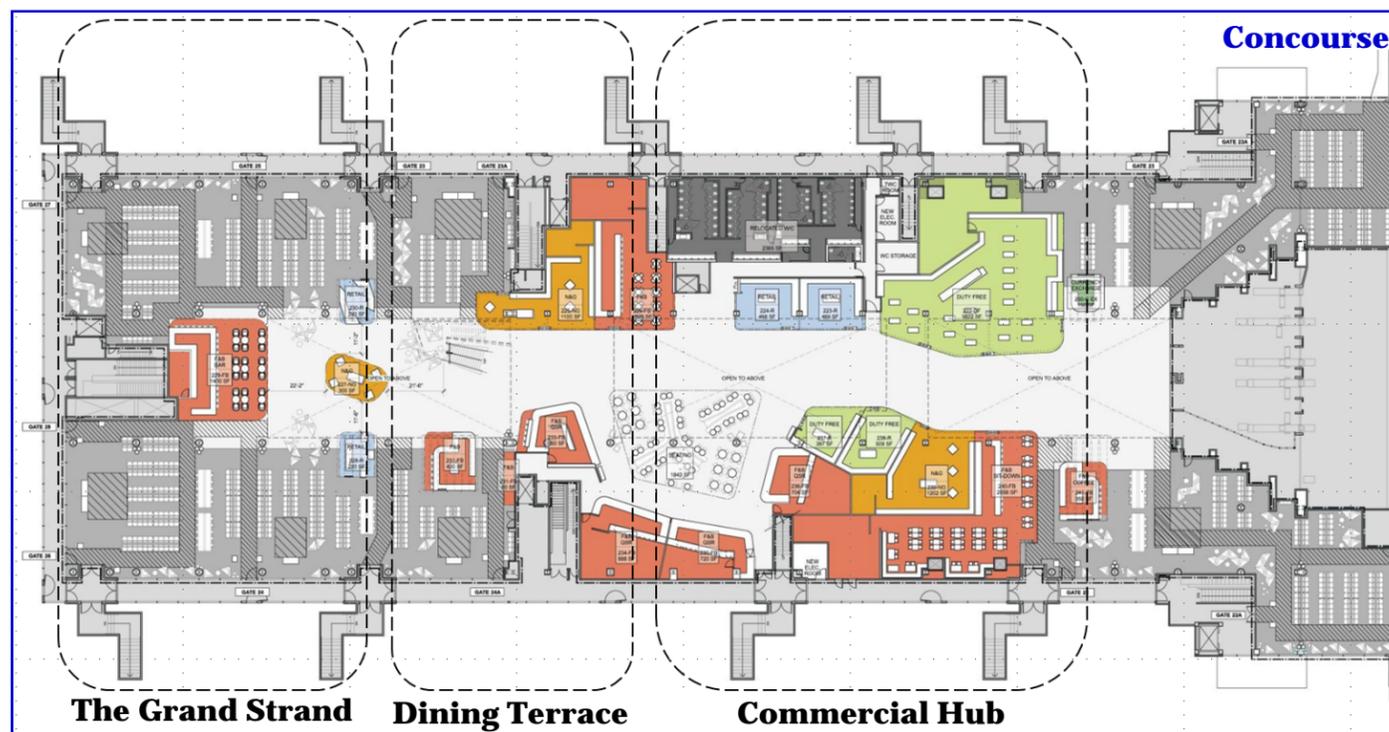
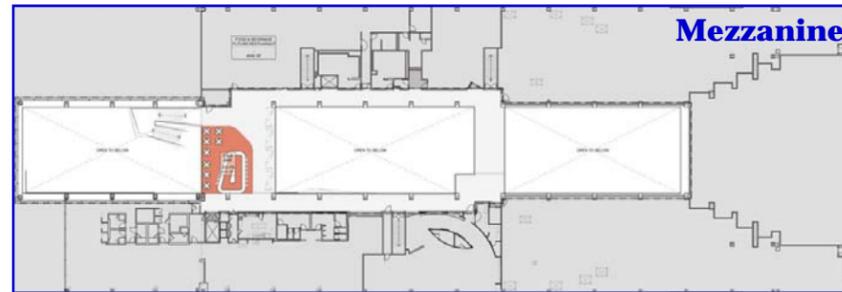
- Commercial Hub
- Dining Terrace
- The Grand Strand

These zones include a mix of shopping and dining options and are represented by the following color key:

- Duty Free**
- Retail**
- News & Gifts**
- Food & Beverage**

The holdrooms are the peripheral areas in each zone and scheduled for furniture and seating replacement. The new layout will expand the Duty Free shops into two areas flanking each side of the passenger's arrival into the Commercial Hub. This Commercial Hub clusters retail and Duty Free along the primary passenger flow. Architectural elements and accent furniture are featured in the Dining Terrace intended to create a luxurious experience. The Grand Strand features a staircase to the mezzanine bringing the atrium experience down the concourse.

More detail, artist renderings, construction information, phasing plans and schedule will be provided in future newsletters.



## Welcome to LAX

With the opening of the Bradley West facility in 2013, the following airlines will begin LAX operations at TBIT in 2014:

- Norwegian Air Shuttle
- Saudia Arabian Airlines
- Etihad Airways

Norwegian Air Shuttle and Saudi Arabian Airlines are scheduled to begin operations in March with Etihad Airways scheduled to follow in June. Please welcome these new airlines to LAX and the TBIT community.

In order to accommodate the additional airlines, LAWA is in the process of developing a new ticket counter assignment policy and is looking at, among other, things how each airline currently uses their allocated counters. Many options are being considered and a reduction in the number of ticket counters allocated to each airline is expected. In addition to the upcoming ticket counter allocation changes, Star Alliance airlines are looking into developing a self check-in process that utilizes self service kiosks.



## Terminal 2 Airline Relocations

Almost two years ago, Air France started their Airbus A380 service to Los Angeles and have had a split operation between Terminal 2 and TBIT. Air France will shift their entire operation to TBIT by the end of this month joined by Alitalia and KLM. Additionally, Air New Zealand is planning to move to TBIT later this year.

