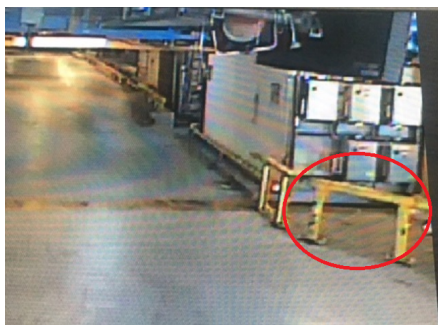




# OPS BULLETIN

## DRIVING IN TBIT BAGROOM/SAFETY AWARENESS

**Background:** On the afternoon of February 8th 2018, a service provider was driving 4 containers full of bags for inbound passengers to its assigned inbound carousel drop off point. The driver entered the bagroom from the south ramp level and was traveling North into the drive aisle. As the driver made a slight left into the inbound drop-off belt drive aisle, there was not enough clearance for the 4th container. This resulted in the right side of the dolly forcefully striking a yellow safety bollard



**Impact:** Upon impact the container struck an overhead sprinkler, became disengaged from the secured equipment, and caused significant damage to the container. The container also became unlocked and the passengers bags spilled onto the ground. In a matter of minutes due to the broken sprinkler, the immediate area became flooded thus damaging waiting passengers bags, and shortly after, flooding the CIQ (Customs Immigration and Quarantine) and Inbound Carousel areas as well. Carousel 2 and Carousel 4 had to be placed out of service for a few days until all equipment was dry and deemed safe to operate. A section of the BHS also had to be removed from service for the remainder of operational hours.

**Root Cause:** Airline Service Provider should have used more caution when entering the area by driving at a slower speed and making sure there was enough clearance for all equipment



No. 077  
February 10, 2018

# OPS BULLETIN

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**Action Required:** Airlines and Service Providers are kindly asked to immediately brief all staff regarding bagroom procedures related to the movement of ULD containers. Watch vehicle/equipment speed and always be aware of your surroundings.

***Please contact the TBITEC Duty Manager Hotline for any questions or concerns:  
(310) 646-9378***